

(Shapemakers is a trade name of Orthoshapes B.V.)

GENERAL TERMS AND CONDITIONS

Article 1 Definitions

1. Orthoshapes B.V. is referred to in these general terms and conditions as the service provider.
2. The counterparty of the service provider is referred to as the client.
3. The service provider and the client together are referred to as the parties.
4. The agreement refers to the service agreement between the parties.

Article 2 Applicability of general terms and conditions

1. These terms and conditions apply to all offers, quotations, activities, agreements, and deliveries of services or goods by or on behalf of the service provider.
2. Deviations from these conditions are only valid if expressly agreed in writing by the parties.
3. The agreement always involves an obligation of effort for the service provider, not a result obligation.

Article 3 Payment

1. Payments are made as described in the order confirmation.
2. If the client fails to pay on time, they are in default. If the client remains in default, the service provider is entitled to suspend obligations until the payment obligation is fulfilled.
3. If the client remains in default, the service provider will proceed with collection. The costs of this collection are borne by the client. In case of default, the client owes statutory (commercial) interest, extrajudicial collection costs, and other damages to the service provider. The collection costs are calculated based on the Dutch Decree on compensation for extrajudicial collection costs.
4. In the event of liquidation, bankruptcy, seizure, or suspension of payment of the client, the claims of the service provider on the client become immediately due.
5. If the client refuses to cooperate in the execution of the order by the service provider, they are still obliged to pay the agreed price.

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